



Gwent MARAC Review Action Plan | 2018

Action	Progress to date	Lead	RAG	Timescales
1. Development of MARAC Operating Protocol & Guidance				
Draw up protocol & guidance	Document drafted to include: referral criteria, referral pathways, definitions of repeat and escalation cases, need to refer into IDVA Service, meeting structure, expectation of members attending MARAC's, governance structure and performance management. Completed.	MARAC T & F Group		Feb 2018
Consultation & agreement of document	Shared with the VAWDASV Strategic Delivery Group members on 05/06/18 (MARAC Steering Group) – given 2 weeks to feedback. Feedback has been collated and document updated appropriately. SPOC's are currently being identified to circulate signed off protocol.	MARAC T & F Group		October 2018
Implement new protocol	Circulate to all MARAC members. Deliver 2 half-day awareness sessions. Chairs to escalate any concerns/issues.	MARAC T & F Group		November 2018
2. Support the administration of the MARAC's				
Review of current referral form to make it more generic to all agencies rather than designed with the police in mind only	Draft form with DCI for comment. To be shared with group for agreement. Circulate to all MARAC members. Monitor for compliance. Form has been reviewed, amended and in use.	MARAC T & F Group		Feb 2018
Review all MARAC related paperwork	Police research info – new form completed & in use 01/05/18. Format of meetings & actions to be considered New action tracker and agenda templates drafted. To be used from September 1 st .	MARAC T & F Group		Feb 2018

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Develop action tracking system for MARAC meetings	Model under development.	MARAC T & F Group	Red	March 2018
Review attendance of core agency staff and address gaps & monitor future engagement	Underway – analysis of who's currently attending complete. SPOC's have been identified to ensure appropriate seniority.	MARAC T & F Group	Yellow	March 2018
Ensure improved record keeping of MARAC processes and decision-making	Meetings are now recorded & uploaded to police U drive Format of meetings & actions to be considered Full written minutes are recorded and stored	MARAC T & F Group	Green	March 2018
Review capacity and resources around administration / co-ordination	Report taken to VAWDASV Board. Request for more information to next meeting. Report presented; request refused.	Supt. Nicky Brain	Red	March 2018
Where protected characteristics or other identifiable needs of victims are identified, invite additional agency representatives to MARAC meeting e.g. YOS, CAMHS	Reference included in new referral form. Training for admin. Felt inappropriate for police admin to decide who should be invited; not their role and lack the skills and knowledge.	MARAC T & F Group	Red	March 2018
3. Improve training & raise awareness of MARAC's				
Provide clarity around cases crossing over into the safeguarding arena and how these should be heard inc. child protection cases	Develop briefing note for MARAC members	MARAC T & F Group	Red	Aug 2018
Greater focus on actions to address the behaviours of perpetrators	Discussed at Chairs training 26/03/18. Raise awareness with all MARAC members. Steve Maloney to develop a briefing paper DI's to be fully aware of need to push behaviour of perps & actions focusing on this.	MARAC T & F Group	Yellow	On-going

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Review and revise current DASH / MARAC Training (to include how to use DASH form)	<p>For police staff – Laura Richards has trained the Champions. DS's to be trained in October and then rolled out to all officers. For partner agencies – Review undertaken in November 2018</p>  <p>MARAC Training Report November 2018</p> <p>Further revisions to taken place following the publication of the updated DASH form due mid/late 2019.</p>	Coercive Control Group Training Sub-group	Green	November 2018 November 2018
Raise awareness of MARAC process with partner agencies, encourage referrals and use of revised paperwork, to include identification of repeat cases	<p>Revised referral paperwork has been distributed. Partner engagement being built via SDG. Protocol shortly to be shared with all members. Need to work on increasing referrals from social care and health.</p>		Yellow	October 2018
Training on Domestic Violence Disclosure Scheme (DVDS)	For all Chairs – Chris Isaac arranging awareness sessions		Red	November 2018
	For police staff – Chris Isaac arranging awareness sessions		Red	November 2018
Train staff in coercive control and relevant legislation	For police staff - completed	Coercive Control Strategy Group	Green	
	<p>For partner agencies – underway. Training offered and well attended. Training report attached</p>  <p>Coercive Control Training Report Sep</p>	Training Sub-group	Green	October 2018

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4. MARAC Meeting				
Develop pool of multi-agency chairs	19 people trained on 26/03/18. Rota established. Further chairs will be trained as and when required using the train the trainer model			May 2018
Develop Chair Induction Process	Prepare a pack. Arrange for Chairs to come together twice a year.	MARAC T & F Group		November 2018
Develop MARAC member induction process	Prepare a pack.	MARAC T & F Group		November 2018
5. Quality Assurance				
Improve the quality and effectiveness of Chairs – facilitate effective, succinct, risk focussed meeting with proportionate information sharing	SafeLives delivered Chairs training 26/03/18. SafeLives completed a mini review in September 2018 prior to a full review in February 2019. After dip sample completed by Jane Rose and Steven Maloney generic feedback report to be circulated to all Chairs highlighting good practice and areas for development	MARAC T & F Group		March 2018
Review risk assessment processes to ensure all victims assessed as high risk are being referred in	For police referrals- escalation process underway for all high risk. Discussions held at SDG re thresholds Still missing some on professional judgement Although Police can display a significant increase in referrals we need to complete a mid year review to see how all partner agencies are performing and provide appropriate feedback	MARAC T & F Group		Feb 2018
Case file audits – ensure high risk cases referred to MARAC and IDVA's	Jane Rose & Steve Maloney completed a Dip sample exercise in September 2018	Coercive Control Strategy Group		September 2018

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Observation of MARAC meetings to assess quality and effectiveness	Routine DIP sampling. On-going – carried out by Steve Maloney, Jane Rose and Janice Dent to date. Steve to do further 2 in September.	MARAC T & F Group		On-going
Increase number of referrals relating to clients with protected characteristics e.g. young people, LGBT victims, disability & male victims	Some of the concerns based on low referral rates for people with protected characteristics has been further evidenced in the Police problem profile. The referral form has been updated to include information on protected characteristics for benchmarking and monitoring. Gwent Police are looking to launch campaigns regarding this area of work and are working with the VAWDASV Comms group on this e.g. with White Ribbon campaign. There is also work planned in relation to male victims.	MARAC T & F Group		November 2018
6. Information Sharing				
Review Information Sharing Protocol Review information sharing processes via SharePoint	To link in with Fire Brigades work on future proofing ISP's Working protocol needs to be signed off first. Review underway by police. Sharepoint is no longer being used to share information with partner agencies and other information sharing processes are being explored. These actions are being picked up as part of the WASPI work programme which is planned in.	Natasha Gilbert		2019
Review agenda process in light of proportionality	Develop appropriate agenda This is in hand and built into new agenda template. We will move over to this model from 1 st October.	MARAC T & F Group		October 2018

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7. Misc				
Review of DACC process and its inter-relationship with MARAC processes and the developments of MASH	Review underway by police. Meetings with partners well under way. Changes will be made from 1 st September.	DCI Maloney		Winter 2018